

CPP31318 – CERTIFICATE III IN SECURITY OPERATIONS

Crowd Controller Revalidation

This Crowd Controller Revalidation course is suitable for licensed security officers and crowd controllers who are required to renew their Queensland Security and/or Crowd Controller license.

After successful completion of this course you will have the knowledge and skills to re-apply for a Queensland Security license with the Office of Fair Trading.

Method of Delivery

3 day face-to-face training

This course is delivered from 8:30am until 5:00pm on selected days. The total duration of the in house training takes place over 3 days.

Self-paced training

This training is split into 2 components (theory and practical). Self-paced delivery allows the student to complete the theory portion online and complete the practical training in an inclass environment. Total duration of training to be undertaken within 6 (six) weeks.

Minimum Requirements for Eligibility

To be eligible for this course you are required to meet the following criteria:

- Hold a current Qld Crowd Controller License
- Be an Australian or New Zealand Citizen or Resident documented with a Passport, Citizenship Certificate or Green Medicare Card **(Must provide at least 1 Document)**
- Prove your identity documented with a Drivers License, 18+ Proof of Age Card, Keypass Card or Passport **(Must provide at least 1 Document)**
- 18 years of age or older documented with a Drivers License, 18+ Proof of Age Card, Keypass Card or Passport **(Must provide at least 1 Document)**

We are not CRICOS approved and do not train international students

Units of Competency

Upon successful completion of the course you will be provided with a Statement of Attainment for the following units of competency. To achieve this qualification you will be required to complete and demonstrate an understanding of the following 4 units of competency through written assessments, verbal assessments and practical display assessments and case scenarios.

UNITS OF COMPETENCY

CPPSEC3101 – Manage conflict and security risks using negotiation

CPPSEC3121 – Control persons using empty hand techniques

HLTAID006 – Provide Advanced First Aid **(includes : HLTAID003 – Provide first aid & HLTAID001 – Provide cardiopulmonary resuscitation)**

Upon Successful Completion of this Course

Upon successful completion of this course you will have obtained the required volume of learning, skills and knowledge to renew your Queensland Crowd Controller License. The Office of Fair Trading require that these units are completed to renew your Crowd Controller License every 3 years with HLTAID001 – Provide Cardiopulmonary Resuscitation recommended for renewal every 12 months.

This course will also provide you with multiple opportunities to practice and present good communication skills, teamwork, problem solving, initiatives and enterprise, planning and organisation, self management, effective learning skills and information about the newest security law, legislation and security technology.

All our courses are presented by experienced trainers who have relevant industry experience and the knowledge to assist you to become a successful crowd controller and security guard.

Non-Satisfactory Completion

If you receive a non-satisfactory completion at the end of the course, you will be provided with a second opportunity to complete the course satisfactorily at no cost. Our trainers will use all available facilities to assist you in reaching a satisfactory grading. We do not guarantee the successful completion of this course, however we will provide you with the full support from our expert trainers for you to achieve the best possible outcome.

Employment Opportunities

Advance-Forward is not an employment agency. However, written references may be applied for by the student within 2 (two) weeks after the successful completion of the course.

Upon a successful completion of the Crowd Controller Revalidation course you will be able to apply on line or face to face to the Office of Fair Trading for the renewal of your Crowd Controller License.

After the successful receipt of your Crowd Controller or Security Guard license which is issued to you by the Qld Office of Fair Trading you may be eligible to continue work in security positions in such places as shopping centres, Mine sites, nightclubs, static guard, mobile guard, TAFE's and schools.

Price

The cost for the Crowd Controller Revalidation is \$450. We accept payments by bank transfer, PayPal, cash or EFT/credit card facilities. Payment plans are not available for this course.

A deposit of \$100 is required upon your enrolment, with refunds available as per our refund policy. A copy of our refund policy can be located on our website or a hard copy can be viewed in our student handbook.

All students will be required to provide us with your USI number. If you do not have a USI number please go to www.usi.gov.au and follow the prompt to apply for a USI number. You will then be provided with a copy of our student handbook by email or post and will be required to complete a Language, Literacy and Numeracy Test prior to the commencement of the course. Copies of both can be found on our website or are available on request. These documents will be required to be returned to our office prior to the commencement of this course.